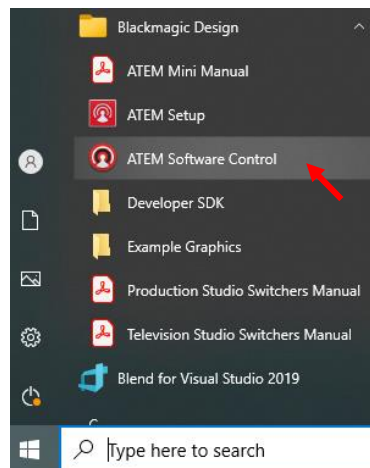


Rapidmooc

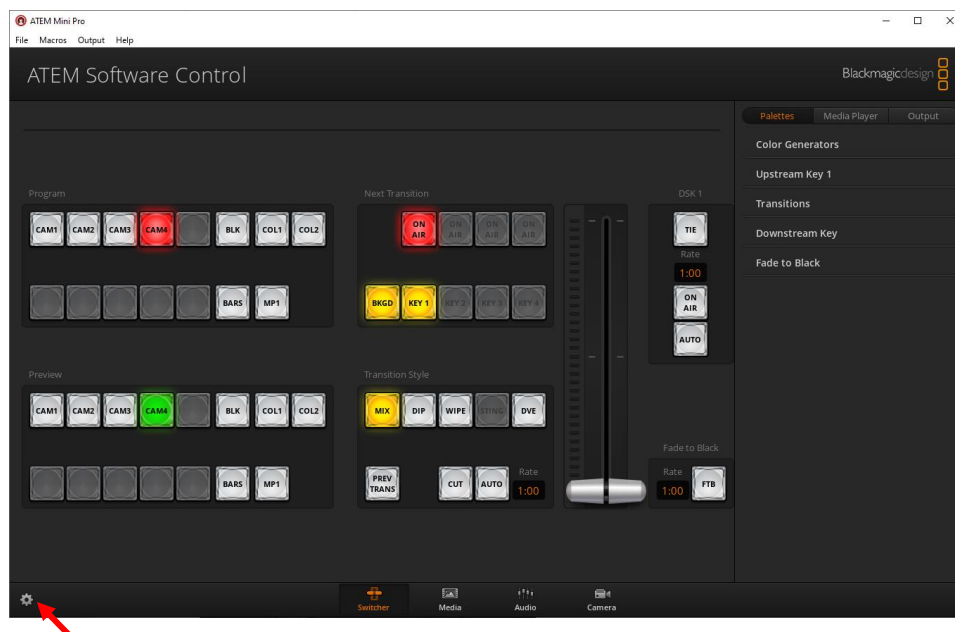
Fixing the unsupported signal issue

August 2021

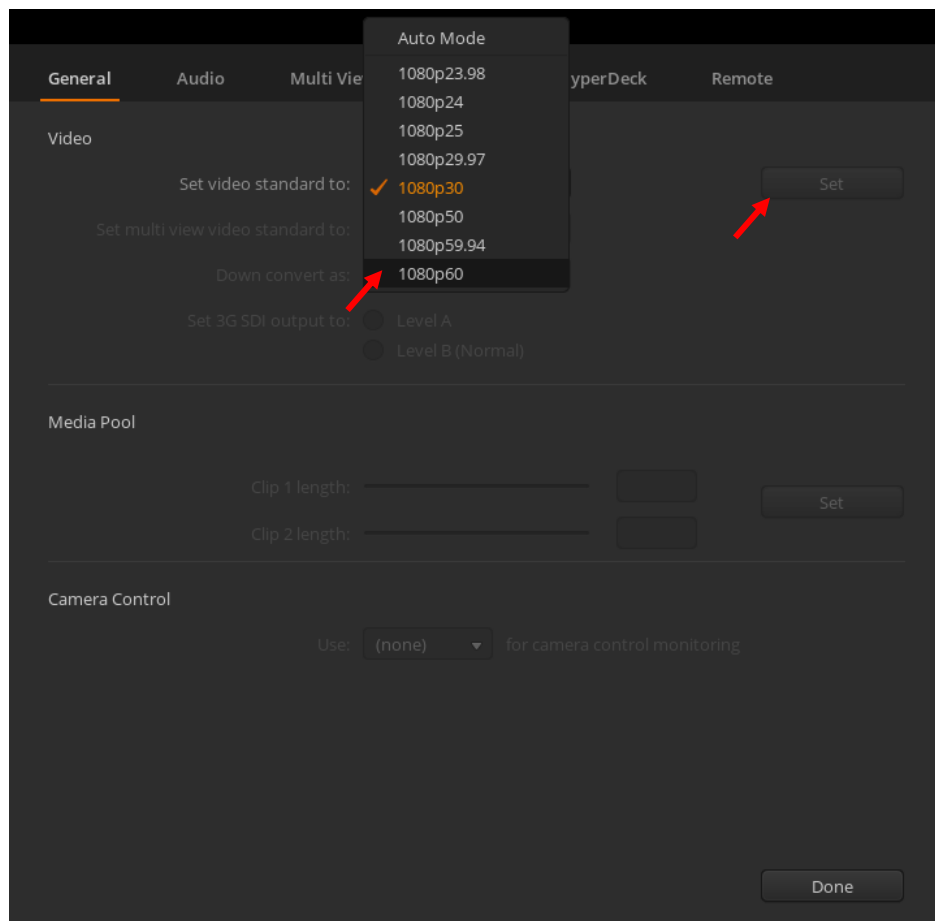
- Leave the RAPIDMOOC application
- Open the Windows menu at the bottom left of the screen and launch the ATEM Software Control application



- In the ATEM Software Control select the Settings menu at the bottom left of the window



- In the General panel, select video standard 1080p60 as below, then click on the Set button



- Close the ATEM Software Control application
- Launch the RAPIDMOOC application again

If the “unsupported signal” message still appears, please contact the RAPIDMOOC support

To be noted that the ATEM Software Control and the RAPIDMOOC applications must not be running at the same time.